



Peninsula Assessment & Therapy Services

1321 Nepean Highway, Mount Eliza

Management of illness

PATHS takes the health of its staff and clients very seriously. In the wake of the Coronavirus (COVID-19) pandemic, we wish to reiterate that our general policy remains the same:

If you, your child or an attending family member is unwell, do not attend the clinic and call to reschedule as soon as you are aware. This applies to all illness, not just colds, flu and potential COVID-19.

We will send you home.

Otherwise please follow good hygiene practice such as hand washing before and after meals, after using the toilet, after coughing or sneezing into tissues, by not sharing cups, plates and cutlery, and the quick disposal of used tissues – and ensure that your children do the same. We will continue to ensure that busy public areas and clinic materials such as toys are regularly sanitised.

Rescheduling or cancellation of appointments

We continue to be flexible in regard to application of our cancellation policy, but generally there will be no fee for changed or cancelled appointments, unless we send you home. We ask you to advise us as soon as possible as we have long list of people waiting for appointments.

Overseas travel

It is essential that you advise us if you have recently returned from overseas from ANYWHERE. A self-isolation period of 14 day currently applies to all travellers on return to Australia.

Video or phone consultations

Some appointments may be possible via video or phone but this will be considered depending on the clinician and each individual case. Telehealth Medicare items are available in relation to COVID-19 but only for certain vulnerable/isolated clients or where the health professional must be isolated.

16 March 2020